

January 24, 2003

Skyline Corporation 2520 By-Page Road P.O. 80x 743 (48515-0743) Elkhart, Indiana 46514-1564

smeil: lphilippeen@ekylinecorp.com

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Associate Administrator for Safety Assurance National Highway Traffic Safety Administration 400 7th Street, SW Washington, DC 20590

via FAX and Certified Mail

Dear Sir or Madam:

03V-022 Oa©

Re:

Travel Trailer and Fifth Wheel Trailer Recall

Skyline Homes, Inc., a wholly-owned subsidiary of Skyline Corporation, has discovered a defect which relates to motor vehicle safety in certain recreational vehicles manufactured at its facility in Hemet, California, as described below.

Pursuant to 49 CFR Part 573.5(c), Skyline hereby submits the following information:

- Name of Manufacturer: Skyline Homes, Inc., a wholly-owned subsidiary of Skyline Corporation.
- 2. Identification of Vehicles: 2001 and 2002 "Nomad", "Aljo" and "Layton" brand "Sportwagon" travel trailers and fifth wheel trailers manufactured between January 3, 2001 and October 12, 2001. The #180 floor plan is not included in the recall.
- 3. Number of Vehicles: 126
- Percentage of Vehicles with Defect: 100% of the listed models (the #180 floor plan is 4. not included) manufactured during the above time period. All of the listed models contain a lift bed.
- 5. Description of Defect: The screws used to attach the lift bed support bracket to the wood bed frame are too short which can cause the bed to separate from the support bracket. The problem has been isolated to one employee who substituted a shorter screw. Units manufactured before and after the above dates have been inspected and found to contain the correct length of screw.
- If the lift bed should become detached, occupants in or under the 6. Basis for Recall: bed could be injured.

# Bringing America Home. Bringing America Fun.

- 7. <u>Recall Program:</u> Skyline will furnish dealers with a list of serial numbers of units and notify any retail purchasers to return the vehicles to the dealership for inspection and correction by adding three 3/8" carriage bolts per support bracket.
- Recall Notice: Skyline will be sending the attached notices to retail customers and dealers.

Skyline is not providing a pre-notification reimbursement remedy since the affected vehicles fall within Skyline's two-year manufacturer's warranty.

Your prompt approval of Skyline's recall notices is requested. I can be reached by telephone at 574-294-6521 from 7:45 am until 4:45 pm EST. My FAX number is 574-522-5257. Since Skyline has identified all affected units, no other media campaign is planned. Skyline will submit quarterly reports.

Very truly yours,

Benda Phelippson
Linda Philippson

Enc.

### Dear Skyline Dealer:

On January 24, 2003, Skyline contacted the National Highway Traffic Safety Administration to report a defect which relates to motor vehicle safety in its 2002 and 2003 "Nomad", "Layton" and "Aljo" brand "Sportwagen" travel trailers and fifth wheel trailers manufactured between January 22, 2001 and October 30, 2001 at the Skyline manufacturing facility in Hemet, California.

The defect is the result of short screws used to affix the lift bed to its support brackets.

Skyline will contact all customers who purchased one of these recreational vehicles. Our records show that you received the following units. Please furnish Skyline with the names and addresses of the purchasers or inform Skyline if the unit remains in your stock.

Serial <u>Number</u>	Date <u>Shipped</u>	Name and Address of Retail Purchaser						
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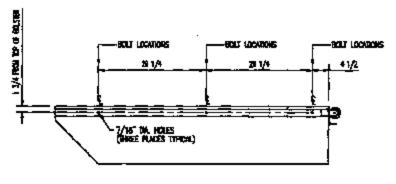
Retail purchasers will be provided with the toll-free number (1-800-733-4250) to obtain the location of the nearest dealer to arrange for installation of the check valve.

We ask that you take the following steps to correct any units in your stock or that are returned for service by the customer:

- Drill three 7/16" diameter holes on both the road side and curb side support brackets for a total of six holes. Drill from the inside of bed through the wood framing and steel angles.
- Insert 3/8" x 2" carriage bolts from inside bed through steel angles on exterior.
- Add 3/8" lock washer and 3/8" nut on exterior sides of bed frame and tighten until carriage bolt heads are seated on interior side of bed framing (total of six required).
- Invoice Skyline at your normal labor rates.

An engineering drawing is enclosed.

Skyline apologizes for any inconvenience this may cause you or your customers. Thank you for your help in remedying this situation on a timely basis.



## BOLT PATTERN FOR BED REPAIR (SHOWN FROM STEEDING STEE)

Kelles

MOTES:

1. OPILL THREE 7/16" CM. HELLES DM 907H ROAD SIDE

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1. PRINT 3/N 3 2 CHIENCE 90.73 7/25M MSDE BED

1. RAY SIED, MICHES DM EXCEPTOR.

3. AND 3/2" LOCK WISHER AND 5/2" WIT OM EXTERIOR

SIZES DF HED THANE AND TRATED LIMIT CARRANGE

BOLT HEIDS ARE SERVED CM INTERIOR SIDE OF BED

FRANKING (TOTAL OF SIX RECUMEND).

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Dear Skyline Recreational Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### REASON FOR THIS RECALL

Skyline Corporation has determined that a defect which relates to motor vehicle safety exists in its 2001 and 2002 "Nomad", "Layton" and "Aljo" brand "Sportwagon" travel trailers and fifth wheels with a lift bed. The screws used to secure the lift bed are too short. The bed can separate from the support bracket and injure occupants in the bed or underneath the bed. Do not use the bed until the defect has been repaired.

#### WHAT WE WILL DO

Your Skyline dealer will repair by installed three 3/8" carriage bolts per support bracket.

#### WHAT YOU SHOULD DO

Please contact your dealer as soon as possible to arrange a service date to have the bed repaired. Instructions for making this repair have been sent to your dealer. You may call Skyline at 1-800-733-4250 for the name and address of your nearest dealer. The repair should take not more than 30 minutes.

Your Skyline dealer is best equipped to provide this service to ensure that your recreational vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date or within three days, we recommend you contact Skyline at the "800" number listed above.

After contacting your dealer and Skyline, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call 1-800-424-9393.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Skyline recreational vehicle.